profile



Alpine Rescue Service

mission: save life

www.alpine-rescue.com



CHAIRMAN'S MESSAGE

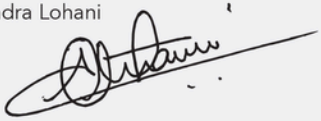
Greetings!

I am filled with pride as we embark into another year of dedicated service in the mountains of Nepal. I want to express my gratitude to each member of our team. Your dedication, skill, and professionalism are the bedrock upon which our success is built. And together I want to renew our pride gained by overcoming numerous challenges, demonstrating resilience, skill, and compassion in every mission. Your unwavering commitment to the safety and well-being of those in need has set a standard of excellence that is second to none.

This dedication to excellence enables us to reach new heights in our ability to provide swift and effective assistance to those in distress. Together, we stand as a beacon of hope for those in their darkest moments. Our commitment to saving lives is not just a profession; it is a noble calling that requires courage, compassion, and selflessness.

Thank you.

Prakash Chandra Lohani



MISSION: SAVE LIFE

Welcome to Alpine Rescue Service, where the skies are not just a canvas but a realm of hope, heroism, and unwavering dedication to the preservation of life. As a leading emergency assistance provider company, we take pride in our missions to be the beacon of assistance in times of crisis, rising above challenges to deliver swift and effective aid to those in need.

During emergency response, we stand as guardians of safety, with a ready team and equipment that serve as both our wings and our armor. We specialize in reaching the most remote and challenging terrains, ensuring that no call for help goes unanswered, no matter where it originates.

At Alpine, we understand that each mission is more than a task; it's a chance to make a difference in the lives of individuals facing unforeseen challenges. Our values of courage, compassion, and unwavering dedication drive us to go above and beyond, turning the impossible into the achievable.

Join us on a journey where the sky is not just the limit, but the beginning of a lifeline for those in distress. Together, let us soar into the future, ensuring that our legacy is one of unparalleled service, saving lives one mission at a time.

MISSION AND VISION:

OUR INSPIRING BEACON FOR SAVING LIFE – ONE AT A TIME



At Alpine Rescue Service, our mission is clear and resolute: to be at the forefront of aerial rescue operations — providing timely and life-saving assistance to individuals in distress. Our mission extends beyond the conventional boundaries of rescue, as we strive to become a beacon of hope in the face of adversity, ensuring that no call for assistance goes unanswered.

Our vision at Alpine is to set the standard for excellence in helicopter rescue operations in Nepal. Through ongoing investment in training, equipment, and community engagement, we seek to build a legacy that leaves a mark on the landscape of emergency response and aid.

VALUES WE LIVE BY

We see an immeasurable value in rescue operations, as it stands as a lifeline in moments of dire need. The true value we see is in our unwavering commitment to saving lives. We bring hope to the stranded, aid to the injured, and reassurance to those facing the unpredictable forces of circumstances. Our value lies in the compassion that fuels our every mission – ensuring that in times of crisis, we may turn the odds in favor of survival.

LEADERSHIP TEAM
AT THE CORE OF MANAGEMENT & CONSULTING



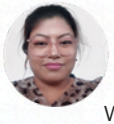
Prakash Chandra Lohani
Founder and Chairman

Prakash began by cooperation with UN-WFP and other INGOs, assisting them with the distribution of essential items such as food, clothes, and medicine to very remote areas in Jumla, Humla, Kalikot, etc. With time, Prakash took a bigger role by managing cargo flights & helicopters. In dire emergencies, he was able to arrange Nepal Army's aircrafts. For years, he had been directly assisting the World Bank, Asian Development Bank, MSF, GTZ, WFP, and UNDP with cargo and passenger flights to remote and post-disaster regions. In the meantime, he operated tours in Tibet as well. Around 2012, an influx of insurance & assistance companies from abroad needed local partnership. Prakash rose to this occasion with copious experience – and Alpine Rescue Service was born. Prakash's career, now nearing its third decade, is full of extraordinary undertakings. His experience & involvement encompasses a wide array of initiatives in the field of education, finance, hotels, and energy generation.



Suvash Dahal
Head of Finance

Suvash has been at the helm of Alpine's financial ship ensuring its stability, growth, and compliance. He has contributed to its growth with sound financial management, strategic planning, and operations. His strength lies in doing it all with confidentiality of the highest order.



Sharlima Manandhar
Operation Manager

With seven years at Alpine Rescue Service, Sharlima ensures smooth operations, coordinating emergency evacuations and client assistance. Her expertise in logistics and crisis management helps maintain Alpine's reputation for reliability and excellence.



Pradeep Kumar Karki
Operational Advisor

With a Master's degree in Military Strategy and 27+ years of service in Nepal Army, retd. Lt. Col. Pradeep has a diverse range of achievements. A co-leader of an Italy-Nepal Everest expedition in 1980 and many such expeditions, he is a pioneer of high-altitude operations.



Dr. Shuva Jung Rana
Medical Consultant

Dr. Shuva Jung Rana is Medical Consultant at Alpine Rescue Service. He holds a Master's degree in Internal Medicine and has a special interest in non-invasive cardiology. He is currently serving at Overseas Friendship International Hospital and is registered with the Nepal Medical Council (NMC No. 10978).

TIMELINE

ALPINE RESCUE SERVICE THROUGH THE DECADE

Alpine Rescue Service has made several achievements during its decade-long operation in Nepal. Despite the difficult terrain and limited resources, we have achieved some important milestones and proud moments that we want to share.

2012

- Founded in 2012 as a **travel and emergency medical assistance provider** company of Nepal with the primary aim — *Mission: Save Life*
- First professional emergency assistance provider company of Nepal with **24/7/365 alarm center** and **professional liability insurance**.
- **Trademark registered** organization certified by the government of Nepal.

2013

- The first presentation on an international arena **against fraudulent activities** in the country.
- Initiation of partnership with **International Assistance Group, France**.
- Medical evacuation **charges dropped significantly** — a new approach, and a new beginning.

2014

- **Status of Assistance Partner** of International Assistance Group.
- Handled several **emergency missions during the snowstorm** at Mount Everest region.
- Presentation at the International Assistance Group **event at Las Vegas**.

2015

- **Disaster management** and prompt emergency response during the April 25 earthquake of 7.8 magnitude.
- **Coverage by IPMI magazine** on 2015 June 5 about our job during and after the earthquake. Link to the coverage: **https://t.ly/gnzOL**
- More than **400 non-commercial** medical evacuations in addition to more than **300 commercial** evacuations during the disaster
- **Post-disaster presentation** at the ITIC and IAG conference in Athens.

2016-19

- **Winner of the Quality Award**, International Assistance Group (IAG), France.
- **Developed** the documentary **"Everest Air"**, initiated by BCII, which aired on The Travel Channel.
- Handled a large number of **investigations and cost-containment cases**.
- Yielded more than **20% savings** to global partners.

2020-21

- **Transfer of several COVID patients** during the pandemic.
- Operated during **emergency situations** — **reaching remote locations** amid increasingly difficult communication, and ever-growing **impacts of isolation**.

2022-24 & BEYOND

- Continuing with pre-approved **medevac missions**, travel assistance, and cost-monitoring & reduction.
- Strategic **allocation of human resource** in the touristic regions of Nepal.
- **Strategic mobilization** and expansion of service through **additional bases** in several parts of Nepal.

SAFETY FIRST

In the high-stakes field of emergency response, the paramount importance of safety is our guiding star. Every decision, from meticulous pre-flight checks to strategic mission-planning, is ensured to the highest standards of safety. "Safety First" is a mindset that permeates every aspect of our operations — emphasizing the critical need for caution, preparedness, and continuous improvement. In our commitment to this principle, we not only safeguard lives in the immediate sense but also contribute to building a resilient and secure foundation for our team and the communities.

CORPORATE PHILOSOPHY

At Alpine, our philosophy is rooted in the unwavering belief that every life is precious. We uphold a commitment to excellence, driven by the understanding that precision, professionalism, and compassion are paramount. To stay at the forefront of the industry, we prioritize open communication, collaboration, and a shared sense of purpose among our team members, recognizing that our collective efforts are essential in fulfilling our humanitarian mission.

Our existence revolves around the core values of integrity, accountability, and a relentless pursuit of service excellence, ensuring that each mission is executed with the highest standards of safety, efficacy, and compassion. At the heart of our approach is a dedication to excellence in every facet of our operations, from the precision of our aerial maneuvers to the compassion with which we approach each rescue mission.

We operate with a sense of urgency, recognizing the critical nature of our mission, and strive to build enduring relationships with the communities we serve. We emphasize a culture of teamwork, accountability, and integrity where every individual is cherished. Our philosophy is grounded in the belief that saving life is a deed above all.



CORE COMPETENCIES

GETTING TO THE TOP

Aerial Navigation Expertise: Nepalese pilots are trained to navigate challenging terrains, adverse weather conditions, and varied landscapes with precision.

Search & Rescue: Rescue specialists are trained for mountain rescues as well as sling from helicopters. Our Sherpa team organizes ground search and rescue in remote places.

Emergency Medical Expertise: We have full coordination and access with a wide network of hospitals with modern equipment. In addition, we have a selection of expert doctors and medical team as per the required case.

Effective Coordination: We have established seamless communication channels among team members, ground crews, and authorities. Where needed, we use satellite phone on a timely basis for prompt and effective service.

AT A GLANCE

ALPINE RESCUE SERVICE IN NUMBERS

13 Year

Established in 2012, Alpine Rescue Service has more than 13 years of stories to share

1

Alpine Rescue Service has established itself as Nepal's No. 1 professional travel & medical assistance provider company

5000 FLIGHTS

More than 5,000 flights performed during a period of thirteen years of its operation.

78

In the past decade, on average, seventy-eight flights per month* were recorded on various missions

** during peak season - annual average*

700 FLIGHTS

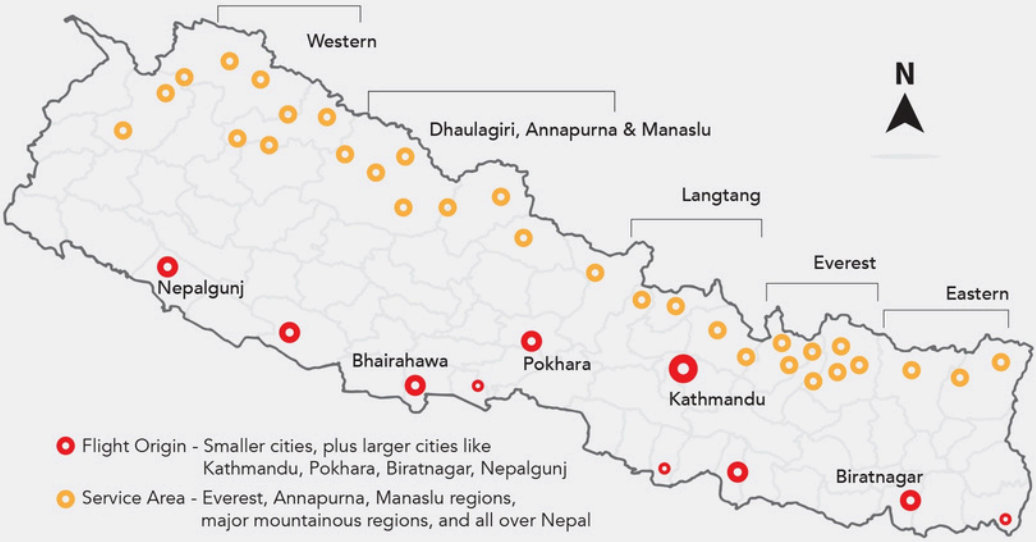
Close to 700 flights during the 2015 AD earthquake, out of which more than 400 flights were non-commercial

6K

Since its beginning, more than six thousand happy clients have testified to the timely response & operation of Alpine Rescue Service.

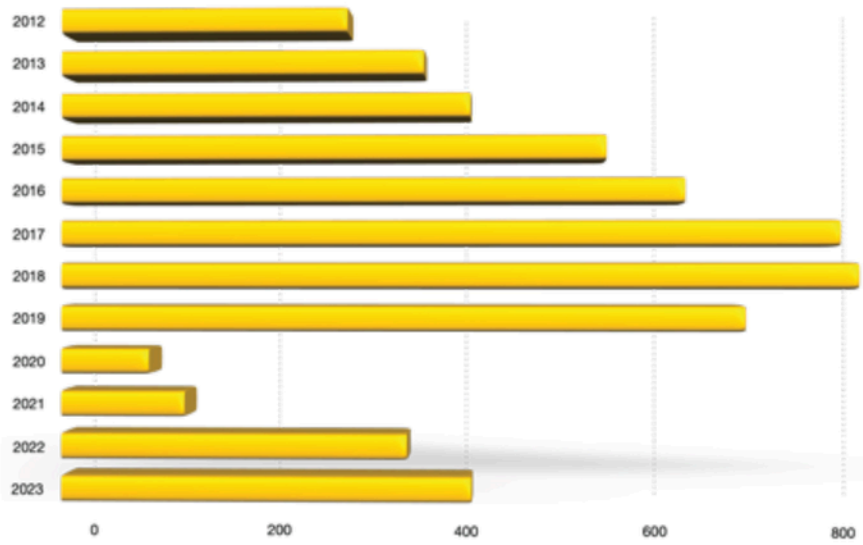
REGIONS OF RESPONSE

(ACTIVE SERVICE AREAS)



MISSIONS AT A GLANCE

ALPINE RESCUE SERVICE – CASES IN NUMBER



~ Chart. Number of operations since the company's founding in 2012.

CREATING VALUE

AUGMENTING MISSIONS FOR GREATER VALUE

We prioritize & invest in systems, training, and procedures that ensure rapid deployment and response to emergency situations. This helps us achieve and maintain a level of operational readiness that minimizes response times, ultimately increasing the chances of successful evacuations.

For our continuous development, we regularly update and enhance the skills of our rescue specialists through trainings — using latest equipment and modern state-of-the-art technologies.



CORE SERVICES
WHAT WE STAND FOR

- Emergency medical evacuation via helicopters and by road (on-demand medical escort)
- Arrangement of the best medical facilities for needful medical attention to the patient and coordination with hospitals for prompt medical updates/MR/DS and invoices
- Arrangement of doctors' visit to patient's hotel (House calls)
- Placement of GOP/Fund transfer to hospitals/Reimbursement to patient
- Handling and repatriation of mortal remains
- Arrangement of ground ambulance
- Arrangement of ground transport
- Cost-containment
- Providers' reimbursement to patient
- Cashless service
- Arrangement of translator/interpreter
- Visa extension service
- Arrangement of flight tickets & other concierge services
- Any other personal issues the client wants us to handle
- Fraud-monitoring and providing correct and factual information
- Telemedicine: Expert Medical Care, Anytime, Anywhere

CORPORATE SOCIAL RESPONSIBILITY

We recognize the profound impact our operations can have on the communities we serve, and are dedicated to ensuring that impact is positive and enduring. Our CSR initiatives prioritize out- reach, education, and sustainability. We worked with our international partners to rebuild Shree Achane Higher Secondary School post the April 2025 earthquake, uplifting 700+ students. Furthermore, we support Mission Himalaya's Eco Farm & Orphanage Home in Sankhu, Kavrepalanchok, as part of our socially responsible network.

(All activities at https://t.ly/e_EeQ)

INSURANCE | ASSISTANCE
WINNING TRUST FOR OUR MISSIONS

Our insurance partner can benefit in several ways through a mutually supportive relationship that addresses the unique risks associated with rescue operations. Risk mitigation and expertise being the foremost issue, our insurance partners can see the collaborative risk assess- ments – enabling the insurance partner to tailor policies. For premiums & profitability, we create a well-managed safety record and take effective risk mitigation measures to lower claims. Thus, with reduced claim frequency and severity, the insurance partner can maintain competitive premiums, contributing to enhanced profitability. We believe that a long-term partnership stability can be built on trust, that benefits the insurance partner by establishing a reliable and consistent client, reducing the volatility often associated with riskier industries. Alpine believes in positive reputation – aligning with our commitment to safety and operational excellence.

SHERPA TEAM



VALUED PARTNERS AND ASSOCIATIONS

Our associations are the pillars that support our endeavours, enhance our capabilities, and broaden our reach. They have helped us in collaboration of resource and knowledge, gain market access, build networks, and identify potential opportunities. Aligning with their shared vision we celebrate one another's strengths and our collective impact. Our diversified partnerships has made us into what we are today — we are not just allies; we stand for one another in our endeavours, together in the journey ahead.

Nepal Association of Tour & Travel Agents

Pacific Asia Travel Association

Nepal Mountaineering Association

Himalayan Rescue Association

Village Tourism Promotion Forum Nepal

IAG (2014-2020)

TESTIMONIALS & WISHES

THE WORDS OF ENCOURAGEMENT FOR US (https://t.ly/2kL0A)

Dr. Baburam Bhattarai
Prime Minister

Prompt rescue and life-saving medical services are essential for the promotion of mountain tourism. I believe that the offered services from Alpine Rescue Service will help boost up Nepal's mountain tourism. In absence of government's service, this private sector initiation is praiseworthy.

Ganga Sagar Panta
Chief Executive Officer, TAAN

Initiation and development of rescue service is essential in geographically extreme remote country like Nepal. The increasing attraction in mountaineering adventure has caused increased need of rescue services. Despite political instability in the country, private sector entrepreneurs have taken very important initiatives to support various need of the nation. Establishment of Alpine Rescue Service is one of such exemplary work. Success of Alpine Rescue Service means, success and trust in adventure tourism in Nepal.

Bibhuti Chand Thakur, Chairman, PATA Nepal Chapter

Alpine Rescue Service is one of our reputed member organizations that has played a pivotal role in promoting responsible tourism in Nepal – ensuring safety and security for tourists through their search and rescue services, emergency medical assistance, and expertise in managing the intricacies of high-altitude environments. We commend Alpine Rescue Service for consistently maintaining high standards of service.

Kumar Mani Thapaliya
Secretary General, NATTA

NATTA extends its congratulations to Alpine Rescue Service for its impressive ten years of successful operation providing 24/7 rescue and emergency medical assistance services. The company has earned the trust and confidence of stakeholders, being the go-to name for rescue and emergency mission in Nepal, regardless of the circumstances.

Hari Prasad Dharel
Chairman, HRA

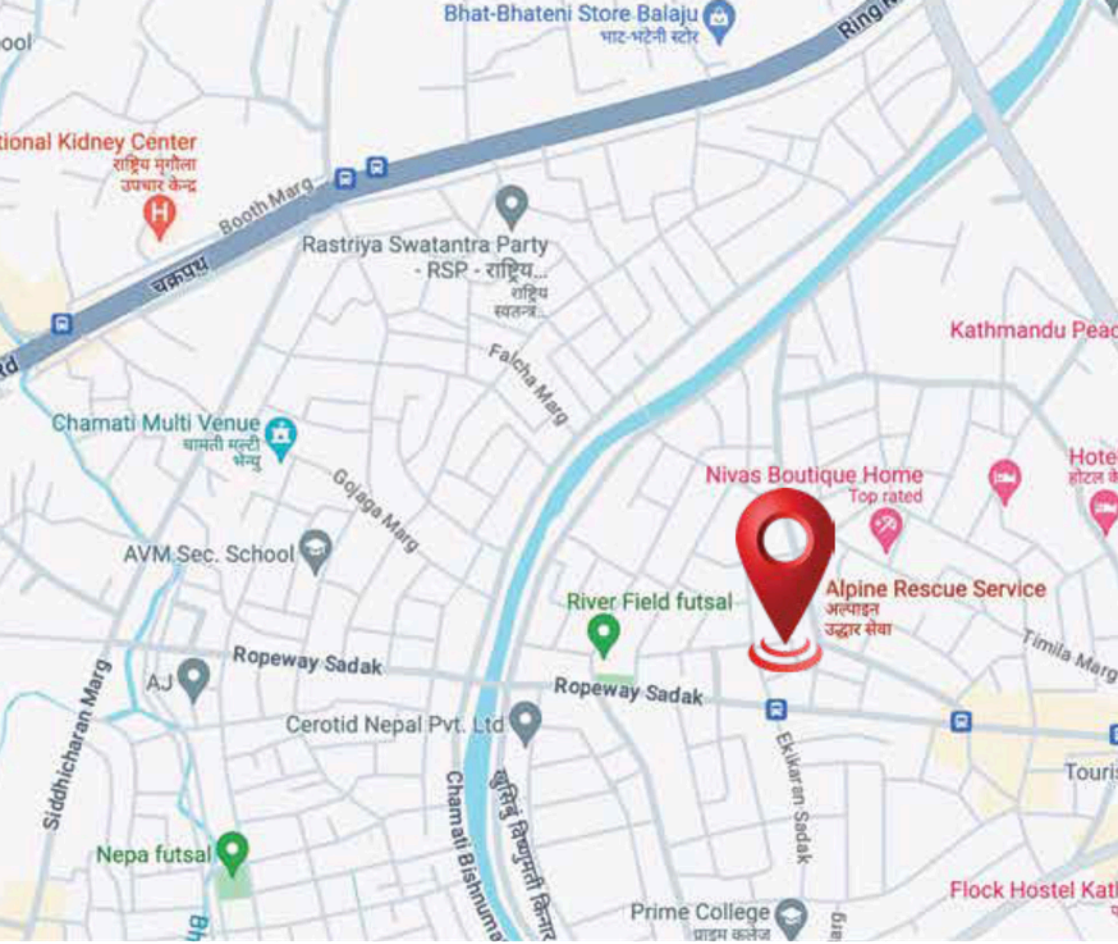
Himalayan Rescue Association recognizes Alpine Rescue Service's efforts of operating 24/7 with strategically enhanced operational capabilities to provide assistance, as extraordinary and illustrative. The success of Alpine Rescue Service means the success and trust in rescue missions in Nepal. Your work in emergency rescue missions in the gigantic & disastrous landslide in Jure in October 2014, and evacuations during the 2015 April earthquake are exemplary. We wish you happy anniversary of one decade and wish best success for growth ahead.

AWARDS & RECOGNITION

IAG Quality Award, 2016

Presentation in Las Vegas conference, 2014

INTERNATIONAL TRAVEL & HEALTH INSURANCE CONFERENCES
Participation in global and regional conferences



Contact

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